Acknowledgements

 данны data can be uploaded from this unit to a personal computer for storage on a hard disk, CD, or other storage medium. Be sure to make multiple copies of all important data to protect against accidental loss.

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Electronic Interference Information
This device complies with Part 15 of the FCC Rules. Operation is subject to two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning! Changes or modifications to this product which are not authorized by Prentke Romich Company could exceed FCC limits and negate your authority to use this product.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. You can determine whether this product is causing interference in your radio or television by turning this product off. If the interference stops, it was probably caused by this product or one of its accessories. You can attempt to correct the interference by using one or more of the following measures:

• Turn the television or radio antenna until the interference stops.
• Move this product to one side or the other of the television or radio.
• Move this product farther away from the television or radio.
• Plug this product into an outlet that is on a different circuit from the television or radio; that is, this product should be controlled by different circuit breakers/fuses from the television or radio.
• If necessary, contact a Prentke Romich Company service technician for assistance.

Bluetooth Adapter
These devices comply with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) these devices may not cause harmful interference, and (2) these devices must accept any interference received, including interference that may cause undesired operation.
The Bluetooth device contains FCC-ID POOWML-C40. Bluetooth QD ID B013848
This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations. Cet appareil numérique de la classe B respect toutes les exigences du Règlement sur le matériel brouilleur du Canada.

CE Environmental Information: Use: 0°C - 45°C; Storage: (-20°C) - 50°C; 95% maximum relative humidity @ ambient temperatures less than 40°C.

Attention! Consult accompanying documents. This device not intended to be an emergency call device or sole communication aid.

Warnings!
• When operating this device in a medical environment, do not use with any product that is not medically approved. Follow all rules for appropriate cell phone and wireless device use.
• Any mounts used should be fitted by a qualified person. Failure to install the mounting system according to the manufacturer’s instructions may result in an injury to the user.
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This manual introduces you to your physical device and its accessories and explains how to use them.

To learn about the NuVoice™ software inside your device, use the Help button to the right of the Status Display Area when your device is turned on. You can also download the latest version of the NuVoice Software Manual to your computer from the PRC web site: www.prentrom.com.
Front of Device

ON/OFF Button (on top of device)

Camera

Handle Stand

Arrows used in Windows

TOOLS/HOME button

Display

On/Off indicator

Battery Charging Indicator
Top and Front of the Device

ON/OFF Button (on top of device)
Press this to turn your device Off and On. See Windows Power Management for information about ways you can set up this button.

TOOLS/Windows™ Key
Select this key once to open a menu of often-used Tools you can choose from. Select this key twice to open the whole Toolbox. See the TOOLS Menu in the Help screens on your device for more information.

Camera
The camera is mounted behind the small hole in the top middle of your case. It is a front-facing camera. The camera can be used with Skype™, Windows® Movie Maker, etc. Follow the directions that came with the camera application you are using. To use the cameras for Scenes, icons, etc., use the CAMERA MENU in your device’s Toolbox.

Power Indicator LED
When your device is On, this LED is lit.

Battery Indicator LED
When the charger is plugged in the LED is lit.

Arrow Keys
Use these keys if you have an integrated device and are in a Windows application.
Touch Screen

⚠️ Do not use sharp, pointed objects on the touch screen!

The touch screen is designed to be used with your finger or the stylus that came with your device.

This stylus is made specifically for a capacitive touch screen. Anything else will harm your touch screen and may cause your device to stop working.

In addition to the stylus that came with your device, PRC offers a bundle of six styli for sale in the Web store, www.prentrom.com. Select Products and then select Keyboards, Keyboard Frames and Styli.

⚠️ The touch screen is a liquid crystal display (LCD). Should the display break (unlikely except in extreme circumstances) and you come into contact with the liquid crystal, wash and rinse your skin thoroughly. Be careful to avoid splintered glass.

偏差 See Cleaning and Disinfecting in the Troubleshooting section of this manual for more information about the touch screen.
Back of Device

Pull out on both sides of stand and rotate to adjust angle. Push back in FIRMLY.

Switch A
Switch B
Battery Charger

Mini USB Port (Use to connect to external computer)

Install optional mounting

FIRMLY.
Back of the Device

A & B Switch Ports

If you use a switch or switches for access to your device, plug them into these ports. To use a joystick you will need a Y-adapter. If you have a joystick plugged in and it does not respond normally, reverse the way it is plugged in (plug switch A into port B, switch B into Port A).

Battery Charger

Always use the battery charger that came with your device. Any other charger may damage your batteries.

A battery charger came with your device. Plug the small end of the charger cable in here. Plug the larger end into a working wall outlet.

When your battery needs to be charged, you will see warning boxes on your display screen telling you to plug in your charger. You will also hear a low-battery warning. Plug in the charger.

How long your batteries last depends on how you are using your device.

If you are talking, listening to music, using a cell phone and/or the computer nearly simultaneously or for most of the time, your batteries will not last as long as they would if you were just doing one or two things. You may find that you can get about 4-6 hours of use out of one charge or you may discover that you use your device so heavily that you only get 2 hours from a charge.

You will have to spend some time using your device everyday in different ways to learn how much battery life you will get from a single charge.

Charging the Batteries

A full charge, from dead or dangerously low batteries to fully charged batteries, will take about 4 hours.

The best practice is to plug in your battery charger any time the Low Battery LED comes on, and every night when you go to bed.

The Status Area on your display and the Battery Menu in the MAINTENANCE MENU are places to check for battery information.
Status Area on your display when device is On

Mini USB for Wired Computer Access

If you do not have Wi-Fi, use this port to connect your communication device to an external computer with a Mini-USB cable. See Using an External Computer for more information.

Wheelchair Mounting Plate Area

You received a Wheelchair Mounting Plate with your device. If you want to mount your device on a table stand or wheelchair, you must install the mounting plate first.

Handle-Stand

As its name suggests, the handle-stand serves as both a handle for carrying the device and a stand for setting it upright on a flat surface.

USB Ports

Your device may have one or two useable USB ports. Use a USB port to plug in USB flash drives. Flash drives are used for storage and transfer of files.

⇒ A USB flash drive was included in your device shipping box.

IR Areas

You can teach infrared signals for almost any appliance you own that has a remote control.

The IR area for your device is on top of the module on the back of your device.

If you want to teach a remote control signal to your device, point your remote control at the IR area.

If you want to send an IR signal from your device, make sure the IR area is facing in the general direction of the appliance you want to send the signal to.

Headphone Connector

Plug headphones in here.

Carry Strap Holders

There are carry strap holders on the top and bottom of your device. See Carry Strap Holders for directions to install the carry strap.
Wheelchair Mounting Plate Installation

To Install the Mounting Plate

Note: The pictures below show an Accent 700. The directions for the Accent 1000 are exactly the same.

Place your device face down on a flat surface. Be careful not to scratch your display.

Remove the three screws on the accessory module. Keep these screws in a safe place in case you need to use them again.
Place the mounting plate over the the three holes. Attach the mounting plate to the module using the screws that came in the bag with the mounting plate.
Handle-Stand

**Note:** Picture below show an Accent 700. The directions for the 1000 are exactly the same.

The Handle-Stand acts as both a stand for your device and a handle for carrying it.

There are two handle positions: all the way up but not flush against the case and all the way down flush against the case.

Between the up and down handle positions there are two stand positions: a high angle and a medium angle.

**How to change the Standle Angle**

Place device face down. Pull both sides of the standle out from the case and move the standle up or down a notch at a time until you achieve the position you want.

Push in firmly on the sides of the handle-stand to lock your position.
Carry Strap Holders

For your convenience, there are two strap holders on the bottom and the top of your device.

Disconnect the connector loop from the strap. Thread the loop through the carry strap holder.

Pull the connector through the loop. Snap the connector into the strap. Repeat for other side.
Using an External Computer

Depending on your device, you can connect to an external computer with a PRC Bluetooth Wireless Adapter or a mini-USB cable.

PRC Bluetooth Wireless Adapter

To connect wirelessly to a computer, you must use the PRC Bluetooth Wireless Adapter. The adapter is available from the PRC Website: www.prentrom.com. Select Products, Accessories, Bluetooth. You can also call the PRC Sales Department: (330)-262-1933 or (800)-262-1933.

You can only use one Bluetooth device at a time with your device. If you are using a Bluetooth switch and want to connect to an external computer, you must unpair your switch and pair with the Wireless Adapter instead.

Before You Plug In the Adapter

Notice that the wireless adapter has a PRC label on one side and a label with a white circle and an arrow pointing down on the other. The circle label covers a small switch called the "pair button".

You will have to press this white circle during the set-up process. Depending on where the USB ports are on your computer, it may be difficult to reach the circle and also reach your device. You may want to ask someone to help you.

1. Plug the Bluetooth wireless adapter into the USB port on your computer. Remember where the white circle is on the adapter. The LED on the adapter may flash for a moment when you plug it in.
2. On your device, go to the Toolbox and open the OUTPUT MENU.
3. Set Output to ON.
4. Set Output Destination to EXTERNAL
5. Set Output Method to Bluetooth.
6. Press the Pair with BT Adapter option.
7. You will see a yellow box telling you to press the Pair button on the adapter. Press the white circle label on the Bluetooth adapter.
8. The LED on the adapter will begin to blink. When you see a solid light, the adapter has paired with your device and computer. This can take up to 20-30 seconds. In the Status Box in the OUTPUT MENU you will see, “Paired, Connected”.
9. Exit the **OUTPUT MENU** and go to your spelling keyboard.
10. Open a word document or an application on your computer that you can type into.

✦ It does not matter in what order you perform steps 6 and 7. You can press the white circle first, then press the Pair option in the **OUTPUT MENU** or vice-versa.

✦ Once your adapter is paired with your computer, it should always be paired. You can remove it from your computer and the next time you plug it in, the LED should light and it should be ready to go as long as your **OUTPUT MENU** is set correctly.

✦ The Bluetooth adapter has a wide range. Your communication device and the adapter do not have to "see" each other to work.

✦ The Paired Devices option in the **OUTPUT MENU** allows you to see and re-connect to any Bluetooth devices you have been paired with. **Disconnect** allows you to disconnect from your current Bluetooth device.

**USB Cable**

If you do not have wireless access, you can connect your device to an external computer by using the mini-USB cable that came in the shipping box with your device.

**Connect the Cable**

- Plug one end of the cable into the mini-USB port on the back of your device.
- Plug the other end of the cable into the mini-USB port on your computer.
- If your device and your computer are not already On, turn them On now.

**On your Device**

- Open the Toolbox and select the **OUTPUT MENU**.
- Set **Output** to **ON**.
- Set **Output Destination** to **EXTERNAL**.
- Set **Output Method** to **USB**.
- Set **Host Computer** to the type of computer you are using: **IBM (PC)** or **Mac**.
- Select **OK** to exit the menu.
Wireless Internet Connection (Wi-Fi)

Wi-Fi for a Wireless Connection

If your device has built-in Wi-Fi, you can set it up for a wireless Internet connection. You must have access to a local Wi-Fi network

Setting Up a Wireless Internet Connection

⚠️ IMPORTANT NOTE: PRC is not responsible for the set-up of your wireless network.

⚠️ In this device Wi-Fi and Bluetooth are always ON.

⚠️ If you have, and can use, a USB mouse, you can plug it into your device and use it to select icons on your desktop.

- Turn your device On.

- Select the TOOLS key on the front of the case or the to the right of the Text Display Area.

- Select the TOOLBOX key from the TOOLS menu.

- Select the MAINTENANCE MENU key from the Toolbox.

- Select the Hardware Diagnostics key.

- Select the Network Setup key.

- You see a screen similar to the one below. Select the Connect or disconnect link.
• You see a list of available networks to connect to and their signal strength. If you are at home, your home network should be visible. If you are at school or work, you will probably see more networks to choose from.
• Tap the network you want to connect to.

• Tap Connect.

• Follow the directions on your display.

• You may have to enter a network key or password.

• When you are connected, the Wi-Fi icon in the task bar changes to bright white.

• Exit the menu and go to the Internet to test the connection. The Internet Explorer icon is on your Windows display screen.

♫ Most MAPS also have the Internet Explorer icon on the Computer Pages.
Windows Power Management

You can use the options in this menu whether your device has an internal computer or not.

Windows Power Management is an option in the MAINTENANCE MENU in your device’s Toolbox.

I/O Function (ON/OFF button)
The choices are Sleep, Hibernate, Shutdown and Disable.

Disable
This disables your ON/OFF (power) button. If you select this option, once you turn your device ON, it will not turn OFF again. This option does not conserve battery energy.

Sleep
Turn your device off by pressing the ON/OFF button. Your device will go to sleep. Press it again to turn your device back on. In this mode your device will come back up more quickly than Hibernate or Shutdown. This also returns you to where you were before it went to sleep.

Hibernate
Turn your device off by pressing the ON/OFF button. Press it again to turn your device back on. This is very similar to Sleep except that your device goes more deeply “asleep”. Therefore it takes a little longer to go into hibernation and to come out of it when you wake it up.

Shutdown
Turn your device off by pressing the ON/OFF button. Press it again to turn your device back on. This option completely shuts down your device – the same way the “Shutdown” command does on a computer. In this state your device uses almost no energy. It also means that it will take your device longer to come back up when you turn it back on.

Shutdown Windows
If you have set your I/O Function to Sleep or Hibernate, this option allows you to completely shutdown your device without changing your ON/OFF button.

Restart Windows
This gives you a way to restart Windows without having to go to the Windows Start menu. You should rarely have to use this.

The following options help your device conserve battery power.
Auto Backlight Dim
This will automatically dim your backlight after the amount of time you set passes.

Auto Backlight Off
This will turn your backlight off automatically after the amount of time you set passes.

Auto Sleep
This will put your device to sleep automatically after the amount of time you set passes. You must use the I/O button to turn your device back on.

**IMPORTANT NOTE:** If you are not able to press the ON/OFF button, set Auto Sleep to OFF so that your device never goes to sleep.
Troubleshooting

Battery Troubleshooting

⚠️ There is a slight risk of explosion if you replace the batteries with an incorrect type. Call the PRC Service Department before replacing the batteries: 330-262-1990; 800-262-1990. Outside the United States, call your local distributor.

⚠️ Use only the battery charger that came with your device. Other chargers may damage the batteries in your device.

☞ If the batteries die:

You will hear the low battery warning when the batteries are getting low; you will hear a more urgent sound when the batteries are critically low.

If NuVoice is running, you will also see the yellow NuVoice warning boxes instructing you to plug in your battery charger.

If NuVoice is not running, you will see the Windows “low battery” and “shutting down” warnings.

Plug in your battery charger to continue using your device. If you do not plug in your battery charger, Nuvoice and/or Windows will shut down and your device will turn OFF. To restart your device, plug in your battery charger and press the ON/OFF button. If the batteries were completely dead, you may want to let them charge for awhile before you turn your device on.

General Problem Troubleshooting

☞ You select a key but get the wrong response

If you are selecting keys on the keyboard but not getting the correct responses, thoroughly clean the display screen as described in Cleaning and Disinfecting, and then try again.

☞ High-Efficiency Fluorescent Lights and the Use of Infrared:

There is often a compatibility problem between many infrared controls and high-efficiency fluorescent lights.

If you are using your device in a room that has high-efficiency fluorescent lighting, the infrared, including headpointing, computer access, remote control commands, etc., may not work. Turn the lights off and the IR will work fine.
NuVoice/Windows™ Troubleshooting

If you are having problems with your NuVoice software (or Windows if you have an integrated device), it is important that you read and follow these directions carefully.

For any internal system software troubleshooting, always **PLUG IN YOUR BATTERY CHARGER** first.

⚠️ If your device is not working correctly but you can still access your NuVoice software application (your MAP and Toolbox), try one of the following suggestions:

**Try this first**

- Plug in your battery charger.
- Go to the Toolbox, open the **MAINTENANCE MENU**.
- Open the Windows Power Management option.
- Select the Restart Windows option.

**If you cannot get into the Toolbox, try this:**

- Plug in your battery charger.
- Plug a USB keyboard into the USB port on your device.
- On the keyboard, hold down the <CTRL>and<ALT> keys and press the <DELETE> key.
- Use the <TAB> key on your keyboard to tab to the **Shutdown** icon in the lower right corner. Tab until the small arrow next to the on/off icon is highlighted.
- Press the space bar.
- Use the down arrow key until Restart is highlighted.
- Press the <ENTER> key or the space bar to select Restart.

**If you do not have access to a USB keyboard, try this:**

Press and hold the ON/OFF button on your device until your device shuts down.

- When the device has shut down, wait a few seconds. Then **firmly press and release the ON/OFF button again**. Your device should start up.
- If your device is now working, go to your MAP and try to communicate with it.
Restoring Windows

If you are having problems with Windows or your NuVoice software, and the suggestions above did not solve them, it is important that you read the following directions carefully.

In the event that your device's hard drive or the Windows operating system quits working, you may have to restore the Windows system software. As a rule, Windows will sense when something is wrong and repair itself or show you an “Advanced Boot Options” screen with a number of options in white lettering listed on it.

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Plug in your Battery Charger!

NOTE: You will need a USB keyboard to complete the “Advanced Boot” instructions directly below. Plug it into one of the USB ports on your device. On the keyboard, use the Arrow keys to step through the options. Use the <ENTER> key to select the option you have stepped to. Some of the “Restore” directions later on require the use of a USB mouse.

If the black and white “Advanced Boot Options” screen is visible on your display:

Use the arrow keys to step through the options on the screen. When you reach, “Start Windows Normally” (near the bottom of the screen), Press the <ENTER> key to select it. Windows should start as it normally does.

If, instead of starting normally, your device returns to the “Advanced Boot Options” screen:

Use the arrow keys to step to “Last Known Good Configuration”. Select the <ENTER> key on your keyboard.

If your device returns you to the “Advanced Boot Options” screen again, or if you begin to see this screen repeatedly while trying to use your device, you will have to Restore your Windows operating system.

The Restore process will erase everything on your device’s hard drive. This includes internet access, programs, hardware drivers—everything.

Before restoring your device, call the PRC Service Department at 800-262-1990. Tell the Service Tech what you are about to do and why. If you are outside the U.S., call your distributor.

The Restore process generally takes anywhere from 20 minutes to an hour. You need to be available before the actual Restore starts and when it is completed.

IMPORTANT NOTE: Parts of the following directions require the use of a USB mouse as well as a USB keyboard. If you do not have, or cannot borrow or buy a USB mouse, you will have to send
your device to PRC. Call the Service Department at 800-262-1990. Outside the U.S., call your distributor.

- Plug in the **Battery Charger** if you have not done so already.
- Plug the USB keyboard and mouse into the USB connectors on your device.
- **Write down the 25 digit Windows Product Key Number.** This is located on a label on the back of your device. The code is a mix of letters and numbers. Write them on a piece of paper and keep it near you. You will have to enter the key code later in the restore process.

**Restoring your Device**

Use the arrow keys on the keyboard to step to “**Repair your Computer.**” Press <ENTER> on the keyboard to select the option.

- **Stay with your device** during this pre-installation process. You must be available to answer on-screen questions.

You see a warning box telling you the restore process can take up to an hour and asking if you want to continue. **Use your mouse** to select **YES** to continue.

When the pre-installation process is complete, the Restore will begin.

When the Restore is completed you will see one of two messages:

"**Restore completed successfully. Select OK to reboot.**" Use your mouse to select **OK**.

To continue with the reboot, go to **When the Restore is Successful** below.

If you see: "**Restore failed. Select OK to reboot.**" Use your mouse to select **OK**. If this second restore fails, you will have to send your device in for service. Call 800-262-1984. Outside the U.S., call your distributor.

**When the Restore is Successful**

Plug a USB keyboard into a USB connector on your device.
You can use the on-screen keyboard for this part if you want to. As questions you must answer come up on your display, touch the area where text is to be entered. The on-screen keyboard will pop up.

If the message “Restore completed successfully. Select OK to reboot”, is still on your screen, select OK. If it is no longer there, go to the first bullet below.

Your device will perform some internal functions and then you will see several screens asking for information:

- Select your country, the time format and currency format you want, and your keyboard layout. Select Next.
- Type in your name. Type in a computer name if you want to use one. Select Next.
- We recommend that you do not select a password, so select Next.
- Type in your Product Key Code (the 25 letter/number combination you wrote down earlier) and select Next.
- Select the correct time and your time zone. Select Next.
- Your device software will now begin to install. You will see the blue Windows screen with something similar to “Initializing your desktop” on it. The software installation will take several minutes so be patient.

During the installation you will see a Microsoft Security Essentials Set-Up Wizard notification box. Select “Cancel” and then select “Remind me later.” Do not set up security during the software installation. See below for more information.

**Microsoft Security Essential Set-Up Wizard**

If you have an integrated device (you purchased the use of your device’s internal computer) we highly recommend that you set up Microsoft Security Essentials.

During the software installation you selected the “Remind me later” option for setting up Security Essentials.

The next time you see the “Set-up Security Essentials” wizard box, select Next and follow the directions in the set-up wizard to install security.

- If you have a dedicated device (without the use of the internal computer) you will not be reminded to set up Security Essentials as you do not need security.

**Reinstall your Internet Connection (for Integrated Devices)**

During the Restore process you will lose your internet connection. You must re-install your internet connection in order to use the internet. If you have forgotten what you did, or if you never had
internet but want it now, call your internet service provider for information on setting up an internet connection for your device. See Wireless Internet Connection for more information.

**Activate your Copy of Windows**

⚠️ You have 30 days to activate your copy of Windows. If you fail to do this, Windows will quit working and you will not be able to use your device until you perform another Restore and activate Windows.

You can activate Windows by selecting Internet or Phone. If you select Internet, you must be connected to the internet. If you select Phone, you must have a USB keyboard to plug into your device.

To begin, go to the Toolbox.

Open the MAINTENANCE MENU.

Select the Activate Windows option.

**ToActivate Windows over the Internet**

- Select Internet from the Activate Windows option in the MAINTENANCE MENU.
- Make sure your internet connection is working (e.g., open Internet Explorer and view a Web page.)
- Once you know your internet connection is working, click or tap on the time/date area in the task bar at the top of your screen.
- In the menu that comes up, make sure the date and time are set correctly. If they are not, set them to the correct date and time. Tap or click the menu (or the display) to exit.
- Your device has been pre-registered so you do not need to do it. Select NO.
- You should see "Activation successful." Select OK.

**To Activate Windows by Phone**

⚠️ If you want to use the phone to activate Windows, you must have a USB keyboard to plug into your device. You will have to speak into the phone and type onto the display screen.

- Position your device near your phone.
- Select Phone from the Activate Windows option in the MAINTENANCE MENU.
- Select your location.
• Dial the number you see on the screen.
• Listen to the introduction. Respond **YES** to the "Activate Windows" question.
• Recite the blocks of numbers you see on your display when you are asked.
• The voice on the phone will give you blocks of numbers in return.
• Type these numbers into the blocks on your screen as you receive them.
• Click on **Next** when asked.
• Click on **Finish**.
• Close the program.

**Storing Your Device**

⚠️ If you are not going to use your device for a month or more:
• Charge the batteries to **Full**.
• When the batteries are fully charged, go to the Toolbox and open the **MAINTENANCE MENU**.
• Open the **Battery Menu**.
• Select **Enter Ship Mode**.
• Respond **YES** to put your device into Ship Mode.
• Select **OK** to exit the Battery Menu.
• Select **OK** to exit the **MAINTENANCE MENU**.
• **Unplug** the battery charger.

Store your device in a dry place that does not get too hot or too cold.

When you are ready to use your device again
• **Plug in** the battery charger.
• **Press and release the ON/OFF button.** Your device will boot up. Leave the charger plugged in until the batteries are fully charged.
⚠️ You can always check the status of your charge by looking at the bar graph next to the Battery icon in the Status Display Area.
If the batteries have gone completely dead you will not be able to use your device. Plug in your charger. The Charging LED on the front of the device case will turn red. When the batteries are fully charged, the LED will turn blue. Leave the charger plugged in until you see the blue LED.

Device Disposal; Battery Disposal

⚠️ Device Disposal

Please dispose of your device in accordance with local, state and/or federal electronic recycling laws.

⚠️ Battery Disposal

If the batteries in your device need to be replaced, dispose of the old batteries properly. Follow your local, state and/or country regulations for the disposal of batteries.

Cleaning and Disinfecting

⚠️ Never immerse your device in water!

Cleaning the Case

Before cleaning the case or the display, turn your device OFF.

Clean the case with a damp, lint-free cloth. Damp means wrung out, never dripping. Dry the case thoroughly before turning it ON.

Cleaning The Display

To clean the display, use a household window cleaner (e.g., Windex®) or a cleaner designated for a computer or flat screen TV or use rubbing alcohol. Lightly spray the screen. Dry thoroughly and polish with a lint-free cloth.

Cleaning Keyguard Frames, Keyguards and Touchguides

All of these accessories can be removed from your case and washed in hot soapy water. Dry them thoroughly before putting them back on your device.

⚠️ The best practice for regular cleaning is to dry accessories by hand, lay them on a dry towel and let them air dry for about 5 minutes or so before placing them back on your device.

Disinfecting
⚠️ Do not use vinegar and water on the display screen!

To disinfect everything but the display screen, use a solution of vinegar and water (proportions = \( \frac{1}{4} \) cup vinegar to 1 cup water). Wipe the case (not the display) with a cloth dampened (wring out, not dripping) in this mixture.

Wash the keyguard frame, keyguard and touchguide separately in a vinegar and water mixture. Allow all equipment to air dry. **Do not use vinegar and water on the display!** Use it only on the actual case and the plastic accessories.

❓ What about drooling/saliva?

Any saliva should be wiped up immediately, especially on the touch screen or around any of the connectors. Use a lint-free damp cloth to wipe the device.

❓ What about Spills, Rain Showers, Accidental Immersion?

If you spill liquid or any runny substance on your device; if you're caught in a downpour; or if the device is accidentally dropped in liquid, immediately dry the device as thoroughly as possible. Try using the device. If it does not work, you must call the PRC Service Department. Tell them what happened. They may ask you to send in your device for servicing.